

November 22, 2009

Dear Phil,

I really don't know how to begin thanking you for one of the best events we have ever given or been to. You made Andrew's Bar Mitzvah party something he will remember and cherish forever.

From the first day we met, months ago, I knew we were in good hands. From the beginning I was unsure how we were going to handle this event. We had so many issues to take into consideration: Andrew's hesitancy to being the center of attention, his not wanting a huge party, but wanting friends there, and our financial situation of just coming off a year of unemployment.

You were able to take all of our requests and situations and create an incredible, fabulous, fun event. People have been calling me all night and all day talking about how much fun they had, how great the mc, the dj and the staff were and how the event could not have been more perfect for Andrew.

The comments most people made were that you created an atmosphere where the kids had so much fun and the adults got involved and had a great time too. It wasn't loud and overbearing for the adults and it wasn't boring for the kids. Those kids were nonstop and kept telling Andrew how great it was. The adults danced and talked and laughed. They loved it. Andrew was so comfortable: you took a shy kid and actually had him singing on his own into the microphone.

You went above and beyond anything I could've ever expected. You did things creatively on your own I never would've even thought to ask for. The logo you created was so perfect for Andrew and you had it on the TV and the bags!!! How awesome was that!? You had football bling necklaces, football hats, cool giveaways! The candy table was amazing. And the staff wearing the ref shirts was great! It was those little touches that were apparent throughout the day that made the whole event come together.

But it wasn't just the creative touches and thoughtful details alone that made the day, it was your staff as well. Ben was amazing. Absolutely amazing. His number one priority was making sure Andrew was happy as well as my husband and me. He made sure all was going as I would want it to be. He did the Hora exactly as I had hoped. Everything was exactly as I would've wanted. He was dead on perfect with everything. It was as though he knew me and my family for years and knew exactly what we would want. I couldn't have asked for a better MC. And the DJ worked with Ben in such harmony, they were terrific. They worked together flawlessly.

And the Photo Fun photographer was so great (I'm sorry I didn't get his name). He was everywhere without being in your face. Every time I needed him, he was there. He was quick and his photos were always great. Quality was perfect. He was such a kind person and a pleasure to have at the event. He was always smiling and friendly to everyone.

The staff doing the picture printing and framing were sweet and helpful and seemed to really be enjoying themselves and wanting everyone to be happy. I truly felt like your entire staff went out of their way to make sure my guests were having a great time. I felt like I knew your staff forever. They became like friends.

But the best part was knowing you were there. You never felt like this was a small party and you didn't need to be there. I felt like whether I was spending \$100 or \$10,000 made no difference to you. Obviously, each event you do is as important as the other. It was nice knowing you were there making sure everything ran as you envisioned.

It was also the way you treated us from the beginning. And how when I would get concerned that maybe the event was going to be too small, you always calmed me down and assured me it would be great. I felt very confident with you running the show. And the fact that you took time out of your day to go to Sam's Club to advise us in the candy purchase was really kind. You showed us ways to save money that would not change the outcome of the day. You guided us flawlessly.

Your working seamlessly with Pierre was another perfect detail. The two of you were like a team. I knew in our meeting with the three of us and Chris, that this would be a great day and I had nothing to worry about.

Phil, I could go on and on about the day, but I guess you get the idea. I honestly don't know how I could ever thank you enough besides writing this letter and telling everyone about you. You are a kind, sweet person running a business the way businesses were meant to be run: with the customer, regardless of size, coming first. You made us feel like the most important people and I will always be thankful to you for that and for making Andrew's day perfect.

Please pass on my thanks and gratitude to Ben, the photographer (I'm only sorry I don't know his name) and the rest of your staff. You are very lucky to have all of them and they are very lucky to work for someone like you.

I wish you much success in the future and if you ever need a reference, please have them call!

Fondly,



Amy and Paul Quigley